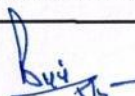


Empanelment of Exporters to Promote Sales of Minor Forest Produce (MFP) based products under Chhattisgarh Herbs Brand in International Markets					
With reference to Notification no: MFP Fed/03/Export/(2022) - I, Date: 08-04-2022, "Expression of Interest (EOI) for Empanelment of exporters to promote sales of Minor Forest Produce (MFP) based products under Chhattisgarh Herbs brand in International Markets", the Federation has received queries via e-mail in accordance with the clause 1.8 of the Eoi					
S. No.	Page No.	RFP Clause	Existing Clause	Query	Response
1	22	Appendix B (4)	List of countries/ regions for which the applicant wishes to have exclusive rights for export of all the products of CG herbs brand products (List provided in Annexure II)	Do we need to file application for 2 regions/ countries separately? Or we can file multiple region in 1 application form.	Application for one or more countries/ regions can be done in single proposal submitted by applicant. Please refer Appendix B (4)
2				Is there any arrangements of free samples for empaneled exporter	The Federation at its discretion, shall decide the quantity of free samples which could be given to the empaneled exporters
3				As per our understanding exporter will need some certificates like nutritional value, chemical/ minerals components , ingredients, allergies and other similar. Please advice if these certificates are ready with mart for all SKUs.	The relevant standard certificates (Organic, Fssai, Ayush etc) for all the products will be provided.
4				Some licenses like halal or many others will be common for multiple regions, how cost per unit will be analyzed per region?	The exporter shall submit the application for Halal certification on behalf of the Federation and assist in getting the certification whenever required. The Federation shall only bear the cost of licensing fees for Halal certification.
5	22	Appendix B (Table 4 & 5)		If we have applied for 1 country like Canada for value 10 lac worth of products, and other Applicant has applied for 4 countries including Canada like 3 lac for each so in total their marks for technical bid will be higher then ours. So who will get empanelled for Canada?	Please refer Appendix B (4&5) of the EOI, the details regarding country wise requirement of products in terms of its worth has to be filled by the applicant since the empanelment will be done country/region wise. Hence the evaluation will be done based on the worth of products proposed to be sold in any specific region/country applicant has applied for.
6				Many products rates are not listed, how to work for technical bids	The rate list is being revised as per the norms and conditions, the same will be uploaded on the website before the due date of the Eoi.

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S. No.	Page No.	RFP Clause	Existing Clause	Query	Response
7				How about quality certification for every batch / lot shipped? Is their any in house certification team?	Currently the inhouse certification team is not present but the batch of products is tested and standard batch certificate will be provided by the Federation.
8				Please share exact quantity and amount of export currently mart or their partners are doing & name of countries	Currently, the export of products under Chhattisgarh Herbs brand is not being done by the Federation.
9				Can foreign buyers visit facilities / manufacturing units / mart from time to time for their satisfaction	The empaneled exporter shall take prior approval from the Federation for any such visits to Federations' production units
10				For organic products organic transfer certificates will be provided?	Transfer or transaction certificate will be provided for organic certified products to the exporters
11				If required 100% traceability will be shared?	Yes, product traceability will be shared whenever required by the exporter.
12	14	7 (g)	The exporter shall bear the cost of obtaining licenses and/or any other expense incurred in the name of Exporter required for enabling export of CG Herbs products.	Federation will provide all test certificates / COA and Regulatory compliance certificate as needed / required by foreign buyers from time to time .	The relevant standard certificates such as Organic, Fssai, Ayush etc will be provided for all the products. The licenses required by the exporters which are region/ country specific for which they are empaneled for, will have to be procured by the exporters only.
13				Federation will always supply Export grade material of superior quality on order basis .	Federation will supply products based on the requirement of the exporter along with the relevant standard certificates. Any assessment in terms of quality needs to be done by the exporter before lifting the CG herbal products from the designated delivery centers
14				Third Party Inspections - Pre shipment inspection to be carried for export shipment before dispatch of materials from warehouse / mart . After getting satisfactory report on inspections , we will take the delivery of products/ batch of product.	The empaneled exporters can get the products tested from the preferred certifying agencies before taking the delivery of the products.

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S. No.	Page No.	RFP Clause	Existing Clause	Query	Response
15	14	7 (d)	4 months from T (2 months from the date of agreement signing) - Exporter shall submit report to the Federation. And Federation shall take necessary steps to implement mutually	Customized packing labels in different languages as per the requirement of foreign country regulations	Please refer to clause 7 (d), the Federation shall implement mutually agreed action points including the region and vendor specific requirements related to certifications, licenses, packing etc. as advised by the Exporter after conducting study to understand region and vendor specific requirements to Federation.
16	14	7 (d)	agreed action points including the region and vendor specific requirements related to	NO MRP To be printed on export products.	
17	14	7 (d)	certifications, licenses, packing etc. as advised by the Exporter. The exporter shall provide support to the Federation in execution of the agreed action plan.	Ingredients / Nutritional / medicinal value of products with composition / Indication / contraindications / allergic caution to be printed on labels of products.	
18				There is no Minimum Order Quantity of any product	No. There is no minimum order quantity as per the EOI
19	14	7 (h)	The Federation would ensure that at the time of delivery, the products have remaining life of at least 12 months of shelf life.	Shelf Life of products to be at least 12 months from dispatch date.	Please refer to clause 7 (h), The Federation would ensure that at the time of delivery, the products have remaining life of at least 12 months of shelf life.
20				Shelf life of Cashew Tin packs to be made min 24 months from packaging as per international standards	In the case of Cashew Tin Packs, the shelf life will be maximum of 6 months from the date of delivery.

The responses provided by the Federation above shall form part of the Bid documents.


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